



upwardor

Garage Doors Designed for Life

## KANATA COLLECTION LIMITED LIFETIME WARRANTY

Upwardor® Inc. (“UDI”) warrants Kanata Collection door sections (from rust-through due to paint finish cracking, flaking, or peeling as long as the original residential owner owns the home/door. UDI warrants the following from the original date of purchase: Kanata Collection panels against steel skin delamination from urethane foam (complete separation) for a period of fifteen (15) years; Kanata door parts and hardware manufactured by UDI against defect in material or workmanship for a period of three (3) years; and Kanata door torsion springs manufactured by UDI against defect in material or workmanship for a period of one (1) year.

This warranty applies to the original, single-family residential installation of complete Kanata doors or sections and hardware in North America and is transferable to future owners but not future installations. This warranty does not apply to commercial, industrial or non-residential applications nor to any components of a complete door not manufactured or supplied by UDI. For other residential applications (condominium or commonly owned family housing), the rust-through and delamination warranty will be limited for a period of seven (7) years from the original date of purchase.

In a case of defect in material manufactured by UDI or workmanship in a section(s), part or hardware (excluding door, glass, frames, and insert), UDI shall repair or replace goods, or repay any monies received, at its option. In case of a defect in door hardware material manufactured by UDI or workmanship, UDI will repair or replace the defective hardware.

To submit a claim under this warranty, please provide written notice within the warranty period to UDI describing the product and defect at the address below (include photographs), together with original proof of purchase. UDI shall not be responsible for any shipping/freight charges, costs of removal, installation or painting of defective materials, all of which shall be the responsibility of the original purchaser. Purchaser may be requested to provide defective sections/parts to UDI on a prepaid basis.

The warranties herein extend to Kanata sections or related products under normal usage, when the sections (or door) has been installed and maintained in accordance with the manufacturer’s instructions. The above warranties do not apply to any damage or deterioration caused by normal wear and tear (including without limitation damage, chips or scratches in the paint, which results in cosmetic or surface corrosion), abuse or misuse, repairs or alterations, failure to provide reasonable and necessary maintenance, improper installation or handling (including without limitation to low headroom, commercial applications or special installation applications), acts of God, accident, fire, alterations and/or additions to door or atmospheric conditions, including but not limited to areas subject to excessive salt atmospheres, areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement, dust, animal waste, or foreign substances and areas subject to water runoff or runoff from lead, copper, or galvanic metal flashing. Please check the Upwardor website at [www.upwardor.com](http://www.upwardor.com) for any updates to the terms of this warranty.

Care instructions: To help protect the finish of your Kanata door, we recommend that you wash and rinse your door at least one (1) time per year, and more frequently in environments with salt or acid rain regions. A solution of 5 gallons of water to one (1) cup mild household detergent is suggested for cleaning. All Kanata sections are pre-painted, however the door can be painted with a high quality exterior house latex paint. We cannot warrant compatibility. Do not use oil base paints.

**Name of Installation Company:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Date of Purchase:** \_\_\_\_\_